



Service Dog Training Instructor

Warrior Canine Connection –Asheville, NC

Experienced service dog trainer needed - train service dogs and help Veterans!

Warrior Canine Connection has an immediate opening for an experienced service dog trainer at our Asheville, NC location. If you are a passionate, experienced service dog trainer with great people skills, this just might be your dream job!

Warrior Canine Connection is a nonprofit organization with a unique and highly effective service dog training model we call Mission Based Trauma Recovery. In short, active-duty Service Members and Military Veterans with combat related stress are engaged to help us train Golden and Labrador Retrievers and to be service dogs. By learning to train service dogs, these Warrior Trainers are given a chance to develop practical skills such as patience, positive reinforcement, emotional regulation, and effective communication skills, while simultaneously helping to prepare the dog to assist a fellow Veteran in the future. Our service dogs learn up to 90 commands during a comprehensive, two-year training process. WCC Dogs who are assigned a working career are then matched with a Veteran to assist with recovery from the invisible wounds of war, and/ or mobility needs. Dogs who choose an alternative career are also paired with veterans and veteran family members as a military family support dog, a facility dog or are released as a loving family pet.

As a WCC Service Dog Training Instructor, you will provide one-on-one instruction and teach group classes to these volunteer Warrior Trainers, as well as to puppy parents, third party clinical staff, and community volunteers. ***This job requires significant dog training experience.***

Full-time with occasional weekend/evening hours.

This is a job that will truly make a difference in the world, and in the lives of the individual Veterans and Service Members we work with every day.

What the job involves:

- Train Golden and Labrador Retrievers to be service dogs, through various onsite and field activities.
- Provide one-on-one instruction and teach group classes on service dog training to volunteer Warrior Trainers recovering from both the hidden and visible wounds of war (e.g. Post-Traumatic Stress, Traumatic Brain Injury, and other psychological health or physical injuries).
- Implement WCC's Mission Based Trauma Recovery (MBTR) services to Warriors at designated program sites in the Asheville area, and gather data on the impact.
- Provide one-on-one instruction and teach group classes on service dog training to volunteer puppy parents and puppy sitters; handle other tasks related to puppy parent instruction, such as regular communication, trouble-shooting canine behavior issues, teaching proper care and handling, etc.
- Monitor and evaluate the dogs as they progress through training and socialization stages.
- Track and enter important data, and complete required forms and reports in a timely manner.
- Assist with post-placement skill enhancements, evaluations and troubleshooting.
- Maintain a clean, safe environment for the dogs and humans at the program sites.
- Comply with or exceed Assistance Dog International minimum standards and ethics.
- Participate in staff meetings, professional development and community activities as directed.
- Provide oversight and work closely with volunteers



- Conduct ADI public access recertifications and provide graduate support as needed.

Required Experience, Skills, Background:

- At least three (3) years of professional dog training experience, including at least one (1) year of experience working with service dogs or assistance dogs.
- Comfort in leading one-to-one or group training sessions.
- Detail oriented and demonstrably strong work ethic – this can be demanding work.
- Friendly, calm, mature, patient, and professional demeanor with excellent communication skills.
- Desire to work with Veterans and the knowledge, skills, and ability to effectively interact and work with Veterans who have experienced combat trauma and/or psychological health or physical injuries.
- **The ability to work independently with minimal supervision – you must learn quickly.**
- Ability to prioritize work tasks - organization skills and time management are critical.
- Ability to instruct people with a variety of backgrounds and skill levels in the WCC training methodology and best practices for service dog training.
- Knowledge of, and ability to implement, effective training methods, problem solving and instruction for all phases of training (puppy through graduate training).
- Ability to learn and manage a variety of administrative processes.
- Basic computer skills and competency in Microsoft Office applications in order to maintain dog records, training charts, puppy evaluations, etc. Salesforce experience is a plus.
- Ability to pass background check for clearance to work on Federal property (livescan finger printing, TB tests, no felony convictions, etc.).
- Possess a valid driver's license, working vehicle and insurance.
- Ability to thrive in a fast-pace environment and multi-task.
- Ability to travel to multiple community locations each week, and transport dogs.
- Represent WCC in a professional manner, build and maintain positive relationships with coworkers as well as individuals, community groups, government representatives, contractors, volunteers, and organizations that support WCC and/or wounded warrior and their families.

Desirable Qualifications:

- Bachelor's or master's degree in social work, psychology, or canine health fields.
- Previous experience working with Veterans with combat trauma.
- Previous experience working with individuals involved in the justice system.
- Comfort and experience in public speaking, presentations and interacting with community members, sponsors and public relations partners.
- Fundraising experience.
- Social media experience

Compensation and Benefits:



Exceptional compensation package including salary, medical, dental, and retirement benefits for full-time employees.

To Apply:

To apply for this position, please provide a cover letter and resume to HR@warriorcanineconnection.org
Attention: Hiring Manager.

Warrior Canine Connection is an equal opportunity employer. All qualified applicants will be considered without regard to race, color, religion, sex, age, national or ethnic origin, disability, or any other characteristic protected by law.

Job Type: **Full-time with occasional weekend/evening hours.**